



Audit Report

For the Client

FACULTY OF MANAGEMENT SCIENCE, SUANSUNANDHA RAJABHAT UNIVERSITY

Standard Audited **ISO 9001:2008**

Disclaimers and Notes

Number	Disclaimer and Notes
1	The report is confidential between the client and the ROS Group of Companies and Regulators.
2	The content of this report has been produced from samples taken during the visit.
3	If the client does NOT agree with the content of this report, the Client should notify ROS within 7 working days of receipt of the report.
4	The audit has been performed in-line with the quotation and the scheme rules and regulations - refer to www.ros-group.com
5	Cancellation of a planned audit visit may incur a cost if not requested in writing and is less than 7 working days before the visit is scheduled - refer to www.ros-group.com

Client Signature (Optional)	Lead Auditor Signature (Optional)
Mr.Yongyut Kitsantad	PACHARAPAN PINBUNLENG



Audit Administration

Visit Parameters

ISO 9001:2008

Office Management

SU1

Planned Audit Duration	1MD
Date(s) of Visit	6-9-13

Mr. Youngyut K.

1U-Thongnok Road, Dusit, Bangkok
10300
Thailand

Team Members	Translators and Specialists
N/A	---
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Changes Identified or Requested

Requested Certificate Wording Changes (Scope):	N/A
Actual Visit Duration:	1MD
Actual Location visited (if not the address on the Job Instruction)	N/A
Other Client Changes:	N/A
Temporary Sites visited (example:Construction yards):	N/A



Visit Objectives

The visit objective is to confirm that the management system requirements of the standard (including client and regulatory requirements) are met.

Executive Summary

Sampled Audit Activity	Satisfactory or Good	Area of Improvement or Weakness - Comment Raised	Unsatisfactory - Concern Raised
Setting and monitoring of objectives	x	<input type="checkbox"/>	<input type="checkbox"/>
Customer complaints system and action	x	<input type="checkbox"/>	<input type="checkbox"/>
Effectiveness of corrective actions	x	<input type="checkbox"/>	<input type="checkbox"/>
Commitment and understanding of the system	x	<input type="checkbox"/>	<input type="checkbox"/>
Effectiveness of - audit, review and control of documents	x	<input type="checkbox"/>	<input type="checkbox"/>
Effectiveness of the main processes	x	<input type="checkbox"/>	<input type="checkbox"/>

Evaluation of previous issues (Including last ROS visit, Customers, or Regulators):

Previous Issues	Satisfactory or Good	Area of improvement or weakness noted - Comment Raised	Unsatisfactory - Concern Raised
Effectiveness of actions to close issues raised	x	<input type="checkbox"/>	<input type="checkbox"/>



Auditor(s) Summary

There are strong understanding and quality objective go get a goal, However they would be more concentrade about document and record for monitoring.



Processes Audited

Process or Department Audited	Audited	Clauses Audited
Monitoring Processes - Audit, Review, Corrective Action, Complaints, Objectives, Logo.	Mandatory	5.4, 5.6, 8.2, 8.3, 8.4, 8.5
Infrastructure, Equipment, Environment	<input type="checkbox"/>	---
Document, Data, Records	<input type="checkbox"/>	--
Storage &Procurment	<input type="checkbox"/>	--
Servicing (Student Affair , Radio and Television Practice)	<input type="checkbox"/>	--
Training HR	<input type="checkbox"/>	--
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Number	Description	Type of Comment
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Recommendation and Conclusion

Client Required Action	Indicate Where Applicable
No action required	<input type="checkbox"/>
Consider the Comment(s) Raised for the Next Visit	x
Send in a Corrective Action Plan to close the Concern(s) - Classification 2	<input type="checkbox"/>
Send in a Corrective Action Plan and EVIDENCE to close the Concern(s) - Classification 1	<input type="checkbox"/>
Where an action plan is required, please send to your Local Office within (No later than 60 days):	--

Recommendation and Conclusion	Indicate Next Action
Grant Certification or Continued Certification	x
Grant Certification or Continued Certification - Subject to the Client forwarding the information requested above	<input type="checkbox"/>
Suspension or Special Visit is required	<input type="checkbox"/>
Immediate withdrawal of Certification	<input type="checkbox"/>

